



TERMS AND CONDITIONS FOR ONLINE COURSES

These Terms and Conditions ("Agreement") govern the participation in face-to-face courses ("Course") offered by Stellar Xperiences ("Provider"). In this Agreement, "Participant" refers to the individual who registers and attends the Course. By registering and attending the Course, you agree to the following terms.

1. Acceptance and Awareness of Risks

1.1. You acknowledge that online education includes digital platforms, third-party services, and individual learning processes.

1.2. You confirm that you have the necessary technical requirements, such as a stable internet connection, to participate in the Course.

1.3. You accept that participation in the Course is entirely your responsibility and that the Provider will not be held liable for technical failures, software issues, or data loss.

2. Disclaimer of Liability

2.1. The Provider, its affiliates, partners, trainers, or third-party service providers cannot be held liable for any direct, indirect, incidental, or consequential damages arising from your participation in the Course.

2.2. You agree not to make any legal claims against the Provider for damages, losses, or other claims.

3. Intellectual Property and Course Materials

3.1. All materials provided in the Course (including but not limited to videos, documents, presentations, and digital content) are the intellectual property of the Provider.

3.2. These materials may only be used for personal educational purposes by the Participant. It is strictly prohibited to distribute, reproduce, or commercially use these materials in any form.

4. Payment and Refund Policy

4.1. Course fees are listed on the Provider's official website on the relevant course page. Full payment must be made before accessing the Course.

4.2. A non-refundable deposit of 20% of the total fee is taken at the time of registration. The deposit will be refunded if the Course is canceled by the Provider.

4.3. The remaining balance must be paid at least 7 days before the Course date. If payment is not made within this period, your registration will be canceled, and the deposit will not be refunded.

4.4. Refunds are only provided under specific circumstances. If the Course cannot be

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accessed due to technical issues caused by the Provider, or if the Course is canceled or rescheduled within the last 7 days before the start date, a refund request may be considered.

5. Privacy and Data Protection

5.1. By attending the Course, you agree that your personal data will be collected and used in accordance with the Turkish Personal Data Protection Law No. 6698.

5.2. Your personal information may be shared with third parties only for legal requirements or to manage the Course processes.

6. Recording and Promotional Use

6.1. The Provider reserves the right to record Course sessions for quality control, training, and promotional purposes.

6.2. By attending the Course, you grant the Provider permission to use your image, voice, and participation in promotional materials, based on your response in the course registration form.

6.3. If you do not consent to the use of your image and voice in promotional materials in the course registration form, your images will be blurred, and your voice will be removed.

7. Code of Conduct

7.1. All participants are expected to communicate respectfully and professionally during the Course.

7.2. Any disruptive behavior, harassment, or violation of community rules may result in termination of access to the Course, with no refund.

8. Right to Modify Terms

8.1. The Provider reserves the right to modify these Terms and Conditions at any time. Updates will be communicated through official channels (website, email, etc.).

8.2. Continuing to participate in the Course after updates signifies your acceptance of the new terms.

9. Dispute Resolution

9.1. Any disputes arising from these terms shall be resolved exclusively by the Courts of Ankara and the Ankara Enforcement Offices.

9.2. These Terms will govern the resolution of any disputes. In cases not covered, the provisions of the Turkish Code of Obligations and the Turkish Commercial Code will apply.

By registering for the Course, you confirm that you have read, understood, and accepted the above.



10. Personal Data Protection Law Clarification Statement

The personal data you collect will be used for necessary activities by our business units to benefit from the products and services offered by our company, to customize our products and services according to your preferences, usage habits, and needs, to ensure the legal and commercial security of our company and individuals in business relationships with us, and for other administrative operations related to communication, physical security, and auditing, as well as for tax and legal compliance. Your personal data may be shared with relevant parties such as public authorities, legal advisors, auditors, and third parties both domestically and internationally, in accordance with the Personal Data Protection Law No. 6698 and other applicable regulations.

Your personal data may also be transferred to countries that provide adequate protection or to those where the data controllers have provided written commitments for adequate protection, in compliance with the regulations specified in the Personal Data Protection Law.